

Resource Guide

To the Services of New Orleans



Updated January 23rd, 2008

New Orleans Women's Shelter

*P.O. Box 3520 New Orleans, LA 70177
(504) 442-1683*

With Special Thanks To:

Congregation Gates of Prayer, Common Ground Relief,
Common Ground Health Clinic, and all the volunteers and staff
of the New Orleans Women's Shelter!

TABLE OF CONTENTS

COPELINES	4
❖ RESOURCE NUMBERS	4
HEALTH	5
❖ SOCIAL SERVICES	5
❖ COUNSELING SERVICES	5
❖ CLINICS	8
❖ WOMEN’S HEALTH	9
❖ HIV	10
❖ DENTAL	11
❖ OPTICAL	12
❖ PRESCRIPTION	12
❖ SUBSTANCE ABUSE / ADDICTION RECOVERY	14
❖ GAMBLING ADDICTION	16
❖ MENTAL HEALTH	17
❖ HOSPITALS OF GREATER NEW ORLEANS	19
CHILDREN AND FAMILY SUPPORT	20
EDUCATION	22
❖ PRIMARY EDUCATION	22
❖ CONTINUING EDUCATION	24
ELDERCARE	24
❖ CARE SERVICES	25
❖ PROTECTION RESOURCES	26
❖ TRANSPORTATION	27
EMPLOYMENT AND UNEMPLOYMENT	27
❖ TRAINING PROGRAMS	27
❖ JOB REFERRAL AND CASE MANAGEMENT	28
HOUSING AND REBUILDING	29
❖ <u>RENTAL ASSISTANCE/ NOT CURRENTLY OFFERING ASSISTANCE</u>	<u>28</u>
❖ <u>LOCATING AFFORDABLE HOUSING</u>	<u>29</u>
❖ <u>REBUILDING</u>	<u>30</u>
FOOD STAMPS, FOOD BANKS, AND FREE MEALS	33 <u>32</u>
MONEY / CHECK CASHING	34 <u>34</u>
DOMESTIC VIOLENCE (SEE ALSO, SHELTERS, WOMEN)	34 <u>34</u>
SHELTERS	36
❖ SHELTER REFERRALS	37
❖ SHELTERS- SINGLE WOMEN	37
❖ SHELTERS- WOMEN AND CHILDREN	37
❖ SHELTERS- MEN AND WOMEN	38
❖ SHELTERS- YOUTH	39
❖ SHELTERS- MEN	39

GOVERNMENT HOUSING	39
PETS	40
RACISM	40
TRANSPORTATION	40
UTILITY ASSISTANCE	41
IDENTIFICATION AND VITAL RECORDS	42
LEGAL AID	43

RESOURCE GUIDE

Copelines

Vialink Copeline

www.vialink.org

1-800-749-2673

24 hours Crisis Intervention and information and referral hotline

Children's Bureau of New Orleans Copeline

(504) 269-2673

After hour emergencies

National Suicide Hotline

1-800-273-8255

Open 24 hours a day every day

Boys Town National Hotline

1-800- 448-3000

"Call with any problem, anytime"

Louisiana State wide Crisis Line

1-888-411-1333

Plaquemines Parish –(504) 275-6336

ST. Bernard Parish-(504) 277-3177

Metropolitan Center for Women and Children

504-837-5400 (24 hr. Crisis Line)

Victims of domestic abuse

St. Bernard Battered Women's Program

(504) 277-3177 (24 Hour Crisis Line)

Child Abuse Hotline

1-800-422-4453

Resource Numbers

Lesbian & Gay Community Center of New Orleans

(504) 658-4020

U. S. Department of Health & Human Services

1-800-273-8255

Has a confidential helpline for Hurricane Survivors

Planned Parenthood

(504) 897-9200

NARAL Abortion Federation- Hotline: 1-800-772-9100

For information and counseling on pregnancy and family planning

Health

Health Department
www.cityofNO.com
504-658-2500

Social Services

Healthcare for the Homeless

(504) 658-2825

2222 Simone Bolivar, 2nd floor

<http://www.cityofno.com/portal.aspx?portal=48&tabid=6>

Shelter must be an approved agency for free care (CGWC is approved). Must have a homeless letter from a shelter. Cheap care for low-income individuals. Dental, Pediatric, and public health clinics.

Medicaid

(504) 599-0656

1010 Common St

<http://www.cms.hhs.gov/home/medicaid.asp>

Health Insurance provided by state and federal government; those eligible are low income parents, children, seniors, and people with disabilities. Helps cover medical costs and prescription coverage.

Medicare

(504) 599-0656

1010 Common St.

<http://www.cms.hhs.gov/home/medicaid.asp>

Health Insurance focuses primarily on the population over 65 or with certain disabilities. Federally funded. Less coverage than Medicaid. Can be dually enrolled with Medicaid

Counseling Services

Access to Care, Red Cross

1-866-794-HOPE; Benefits Department: 1-866-762-0756

Provides emotional support for those affected by Hurricanes Katrina, Rita, and Wilma, and suffered significant impact. Provides up to \$2,000 in reimbursement for counseling and psychotherapy, family therapy, group therapy, couples counseling, art therapy, medication, substance abuse treatment, auricular acupuncture, child psychological evaluation and testing. Enroll by phone 24/7 until March 2008

Catholic Charities Archdiocese of New Orleans

(504) 835-5007

1000 Howard Ave # 1000

New Orleans, LA 70113

Counseling Solutions address life's challenges and demands through personalized counseling services. Individuals, families, and couples work together with qualified and caring therapists. The program's goal is to deliver affordable quality care close to the client's home. Staff is available to conduct custody evaluations and to make presentations on a variety of issues such as hyperactivity in children, grief and loss, anger management, depression, relationship issues, emotional issues of aging, and many more. Fees requested on a sliding scale, will service anyone, no matter their income level. Will if necessary arrange transportation for clients.

Central City Mental & Behavioral Health Center

(504) 568-6650

2221 Phillip Street

NOLA 70113

Fees are assessed on a sliding fee scale, based on the income and number of dependents of the patient. Medicare, Medicaid, private insurance and private pay are accepted. Provides outpatient treatment services to adults who are seriously mentally ill, addicts, homicidal, suicidal or gravely disabled. Services include day treatment, individual, group, family therapy and crisis intervention as needed. Consultation and education are also provided.

Children's Bureau of New Orleans**400 Lafayette Street, Suite 140****New Orleans, LA 70130****(504) 525-2366****After Hour Emergencies; Please call the Cope Line:****(504) 269-2673**

Individual, family and group therapy is offered for children from birth to 17 years of age and their families. Services include: anger management, school behavioral problems, parent- child relational difficulties, and the effects of abuse, domestic violence, or other traumatic events. Fees are assessed on a sliding scale based on family income and household size. Families seeking trauma counseling including domestic violence may be eligible for grant funded services at no cost to the family. Counseling is available for pregnant women and teenagers who want to plan for their expected child. Services include linkage to prenatal medical care, parenting education, life skills development, and exploring the adoption option. There is no fee for services to prospective parents. Children's Bureau Project Last offers developmentally specific specialized Grief and Trauma Group and Individual Counseling to school aged children affected by trauma/ loss or disaster.

Counseling Cooperative**(504) 836-0000****3001 5th Street****Metairie, LA 70002**

Some of the counselors provide night and weekend hours. Prices are costly, but they accept insurance and also Access to Care vouchers (Red Cross). First appointment: \$125-\$150; after that \$75-\$95 per session. Will work with individual while waiting for Red Cross Voucher

Counseling Solutions -New Orleans/Metairie**433 Metairie Road, Suite 106****Metairie, LA 70005****(504) 835-5007**

Counseling Solutions address life's challenges and demands through personalized counseling services. Individuals, families, and couples work together with qualified and caring therapists. The program's goal is to deliver affordable, quality care close to the client's home. Staff is available to conduct custody evaluations and to make presentations on a variety of issues such as hyperactivity in children, grief and loss, anger management, depression, relationship issues, emotional issues of aging, and many more. We request fees on a sliding scale.

Drop-in Center Youth Counseling**(504) 584-112****1428 N. Rampart**

Youth Counseling and drop-in center. Clinic hours M-F 1-5

Family Services of GNO**2515 Canal Street, Suite 201****NOLA 70119****(504) 822-0800**

Offers individual counseling, group counseling, family and couples counseling. Sliding scale: For income below \$20,000; \$35 for registration fee, and \$20 for each session. Doesn't accept Medicaid. Services included: drug, alcohol, and gambling addictions, post trauma, childhood trauma, child, physical, emotional, and sexual abuse, domestic violence, child and adolescent issues, depression, anxiety, personal growth, sex offender therapy, marital, & family issues.

First Baptist Church of New Orleans
5290 Canal Blvd
New Orleans, LA 70124
(504) 884-8488

Call Courtney Putnam: 504-884-8488-Say your calling on behalf of First Baptist Church; they will provide first 4 sessions free of charge; sliding scale after that. "Therapist is working from distinctly Christian perspective."

Jewish Family Services
3330 West Esplanade Ave. Suite 600
Metairie, LA 70002
(504) 831-8475

Doesn't accept Medicaid, but accepts Medicare

\$15 is the lowest accepted fee per session, but the organization will work with individuals who are unable to pay this amount.

Counseling for: anxiety, depression, relationship conflict, and bereavement

Kingsley House
1600 Constance Street
NOLA 70130
(504)-504-523-6221

Offers free individual and family counseling by master's level counselor and therapists for persons needing support and assistance. Counseling can either take place at the agency or can be provided at the individual's or family's home. Services available include: family therapy, conflict resolution, communication skills, resource coordination, life management skills, advocacy, and parenting skills.

Louisiana Spirit
1-800-273-TALK (8225)

Free grief and loss counseling and other forms of counseling as well
Counselors will come to shelter

Metropolitan Center for Women and Children
504-837-5400 (24 hr. Crisis Line)

Advocacy, free counseling (individual and group), and 15 emergency beds, 15 beds for transitional shelter, services for survivors of domestic violence and sexual assault, Shelter is 24 hrs, Business Hours from 8:30 to 4:30PM

Metropolitan Human Services District
400 Poydras St. Suite 1800
NOLA 70130
(504) 568-3130 or 24 hr cope line 1-800-7492673

<http://www.mhsdla.org>

MHSD offers free mental health and addiction treatment at the following locations: Central City Behavior Health Center (504) 568-6650, Chartres Pontchartrain Behavioral Health Center (504) 942-8101, Algiers-Fisher Behavior Health Center(504)-942-8101, New Orleans East Behavior Health Center(504) 243-7600, Plaquemines Behavior Health Center(504) 393-5624, & St. Bernard Behavior Health Center(504) 278-7401.

Seasons the Center of Caring
(504)-834-5957

Support for the bereaved, depression, and educational programs

Individual and family counseling

\$85 for an individual session, \$15 for a group session

St. Luke's Community Center- Good Samaritans
910 Cross Gate Blv. Slidell
(985) 641-6429, 641-6421

Utilities and prescription, crisis counseling- emergency assistance once a year, only Slidell residents. Call for appt.

Trinity Counseling and Training Center

(504) 522-7557

2108 Coliseum St.

Provide individual counseling, couples, family, and child counseling on a sliding scale fee. Will help apply for Red Cross Access to Care. Will not turn anyone away! Counseling is for general mental health issues.

St. Bernard's Battered Women's Program, Inc.

(504) 277-3178

Offers group counseling and individual counseling for ladies and children. Services available for residential as well as non- residential clients (not open yet.)

Volunteers of America of Greater New Orleans

(504) 483-3562 or toll free (800) 427-6327

Fees based on sliding scale- doesn't accept Medicaid

Free adolescent suicide prevention

Individual, group, and family counseling

Clinics

Chartres-Pontchartrain Mental Health Clinic

719 Elysian Fields

New Orleans, LA 70117

Phone: (504) 942-8101

Fax: (504) 942-8242

Chartres-Pontchartrain Mental Health Center provides out-patient services to adults and children living below Canal St. (except for the Desire/Florida area). Services are provided to individuals who are homicidal, suicidal or gravely disabled and/or have a diagnosis of serious mental illness. **Clinic Hours:** Monday through Friday, 8:00 AM to 4:30 PM. Closed on weekends and all official State holidays. After hour emergency services are available through the COPE Line at 523-2673 or 523-COPE. **Services available:** Screening and Evaluation; Diagnosis; Medication Management; Crisis Treatment; Individual/Group Therapy; and Referral **Hispanic Clinic:** The Hispanic Clinic provides culturally sensitive mental health care to eligible Hispanic adults who reside in Orleans, Plaquemines and St. Bernard parishes. **Fees:** Fees are assessed on a sliding fee scale based on income and number of dependents. Medicare, Medicaid and private insurance are accepted; however HMO insurance is not accepted. **Staff:** Professional staff includes Psychiatrists, Social Workers, Counselors, Nurses, and Psychologists.

Covenant House Tulane Walk-In Clinic

611 N. Rampart

(504) 584-1167

Free medications if stocked in pharmacy. Help with prescriptions

Common Ground Health Clinic

(504) 361-9800

1400 Teche St. New Orleans 70114 (Algiers) <http://www.cghc.org>

The common ground health clinic is a free public health clinic in Algiers which provides walk-in health care, short-term counseling, an herbalist, massage, health education, physical therapy, vaccines, and HIV testing.

Clinic hours: Mon: 2-5 pm, Tues: 9 am – 12 noon, Wed: 10am – 3pm, Sat: 12-3 pm

Causeway Medical Clinic

3040 Ridgelake Drive, Metairie, Louisiana 70002

504-837-1272 or Toll Free: 800-749-7265 (24 hours)

www.abortin-new-orleans.com

Calm, confidential pregnancy services and abortion clinic

Ida Hymel Health Clinic
1111 Newton St., New Orleans, Louisiana,
504.364.4024
Free pap smears, open 8AM to 4PM

Odyssey House LSU Medical Clinic
(504) 821-9211
1125 N.Tonti St.
<http://www.ohline.org/programs/fmc.htm>
Free health clinic at Odyssey House for residents and the public. M, W, F 1:00 PM- 5:00 PM

St. Thomas Medical Clinic
1020 St. Andrew St.
504-529-5558, Fax: 504-529-8840
Mammography Apt: 504-529-5560
<http://www.stthomaschc.org/about.html>
Comprehensive primary care facility serving both insured and uninsured (fees decided on sliding scale—but no one will be denied treatment). Internal medicine specialists, pediatricians, are available, and St. Thomas also houses the CDC-supported Louisiana Breast and Cervical Cancer Early Detection program which offers both screening and diagnostic mammography, culposcopy and surgical consultations. Specialty consultations in Rheumatology, Pulmonary, Cardiology, (including non invasive cardiac testing), Optometry, and Nephrology are available. Open Mon-Wed, 9-6, Thur: 11-6, and Fri: 9-1.
If on Medicaid, patients will need a Community Care Referral—a letter from the primary care physician stating that it is ok for them to receive treatment at St. Thomas, as well as a letter verifying proof of income, or if unemployed, stating situation (a letter saying patient is living at the shelter will work) and a piece of mail to act as proof of residence.
They do same day appointments—patients should call the morning of the day they wish to get an appointment and if there are openings an appointment will be made.

Women’s Health Clinic
(504) 524- 8255
Open Tues. and Thurs. from 9-4
Well woman Gynecological Care, Prenatal/Midwifery Care, Sexual Health Care, General Chronic Care, Alternate Holistic Care, Counseling & Education Services

Women’s Health

Access Pregnancy and Referral Center
www.arch-no.org
504-469-9996
Free pregnancy tests, MD referrals and Medicaid applications. 8:30-4:30, M-F

Catholic Charities Archdiocese of New Orleans
(504) 835-5007
Counseling Solutions address life’s challenges and demands through personalized counseling services. Individuals, families, and couples work together with qualified and caring therapists. The program’s goal is to deliver affordable quality care close to the client’s home. Staff is available to conduct custody evaluations and to make presentations on a variety of issues such as hyperactivity in children, grief and loss, anger management, depression, relationship issues, emotional issues of aging, and many more. Fees requested on a sliding scale, will service anyone, no matter their income level. Will if necessary arrange transportation for clients.

Causeway Medical Clinic
3040 Ridgelake Drive, Metairie, Louisiana 70002
504-837-1272 or Toll Free: 800-749-7265 (24 hours)
www.abortion-new-orleans.com
Calm, confidential pregnancy services and abortion clinic

Ida Hymel Health Clinic
1111 Newton St., New Orleans, Louisiana,
504.364.4024
Free pap smears, open 8AM to 4PM

Louisiana Family Recovery Corps
www.volunteersofamerica.org
504-483-3563
Volunteers of America program that is part of the post-Katrina recovery program. Adoption services available

LaMOMS
1-888-342-6207
No cost health care for pregnant women.

NARAL Abortion Federation- Hotline: 1-800-772-9100
For information and counseling on pregnancy and family planning

Planned Parenthood
4018 Magazine St.
504-897-9200
www.plannedparenthoodlouisiana.org
Services include contraception, OB/GYN care, STD/ STI testing, family planning.

Take Charge
P.O. Box 91278 Baton Rouge, LA 70821
Fax 1-877-LAFAXUS
1-888-342-6207
For women ages 19-44. Family planning services. Services include yearly physical exams, lab tests, contraceptive counseling, medications and supplies such as birth control pills, patches, injections, IUD, and diaphragms and voluntary sterilization.

Women's Health Clinic
(504) 524- 8255
Open Tues. and Thurs. from 9-4
Well woman Gynecological Care, Prenatal/Midwifery Care, Sexual Health Care, General Chronic Care, Alternate Holistic Care, Counseling & Education Services.

HIV

Online Directory of service available at www.deltaaetc.org/noresources.html

Belle Reve
www.bellereve.org
504-945-9455
Transitional and permanent housing and full support services to adults/families living with HIV/ AIDS. Recovery readiness substance abuse group, healthy lifestyles group, freedom group-open forum with social workers, contract hospice care, contract home

Brotherhood Inc.

www.brotherhoodinc.org
1422 Kerlerec Street, New Orleans, LA 70116
504-947-4100

Case Management and shelter for both men and women who are HIV positive. No families; Rent housing out to families

Home Again/Concerned Citizens for a Better Algiers
1417 Nunez, New Orleans, LA 70114
Joyce Harrell 504-362-1066

Psychosocial counseling and drug counseling for Persons with HIV/AIDS, and up to 3 others (families, partners, etc)

In This Together Inc.
www.inthistgether.org
504-962-3245

Case management, housing assistance, client advocacy

NO AIDS Task Force
www.NOAIDStaskforce.com
2601 Tulane Ave., 5th Fl. New Orleans, LA
504-821-2601

Case management mental health, primary care, food pantry, free testing and counseling, housing coordinator.

Project Lazarus
www.lazarushouse.net
504-949-3609 Address: 2824 Dauphine St. 70117

Project Lazarus provides services to people with AIDS who can no longer live independently, or whose family can no longer take care of them. The primary purpose of Project Lazarus is to provide a continuity of care in a homelike environment. Project Lazarus does not discriminate on the basis of age, race, religion, gender, economic status, sexual orientation or handicap

Wendy's Place
504-269-0184

Provides permanent housing for women with HIV/AIDS

Dental

Department of Health & Hospitals

www.dhh.louisiana.gov

Click on "featured services" on left side of screen, then chose the Medicaid program client has. Then click "providers" on left hand side to search for healthcare/dental providers that accept Medicaid by city/region/parish.

Health Care for the Homeless

2222 Simon Bolivar Avenue
504-658-2825

Free health care for those who are homeless and living in a shelter (must provide homeless letter on letterhead). For those who are not living in a shelter, the cost is \$25 for the first visit and \$15 for every subsequent visit. Physical exams, medications, x-rays, lab tests, TB tests, immunizations, HIV testing/counseling, health education, mental illness diagnosis and treatment, substance abuse treatment, case management, outreach, and dental clinic. Affiliated with the Multi-Service Center for the Homeless (drop-in clinic). Hours M-F 8am-4pm.

LA Foundation of Dentistry for the Disabled

504-948-6141

6 month waiting list possible. Call and leave message.

LSU Dental Clinic
1100 Florida Ave.
New Orleans, LA 70119
Phone: (504) 941-8120

Dental care is not provided free of charge. If a student or resident provides the care, the fee is typically 50% of what a private dentist might charge. In Faculty Practice, the cost is comparable to a private dental practice as care is provided by LSUSD faculty. The school does accept Medicaid and dental insurance.

LSU Dental Clinic at Children's Hospital
504-896-1337
8a-430p M-F

Tooth Bus, Children's Hospital
504-342-7874
Dental Care

Optical

Crescent City Vision
5128 LaPalco Blvd, Marerro, LA. (Catch the W-3 LaPalco bus in front of the library)
504-899-2228

Free eye exam and one free pair of eyeglasses for homeless, with letter from shelter on shelter's letterhead. Accept Medicaid, Medicare and most insurance plans. Open 10-5 everyday except Thursday. Doctor present only on Tuesday and Wednesday 10a-5p

Dr. Caplan
(504)-488-2600
3409 North Hullen Street Suite 100, Metairie, LA (located off the Causeway exit on I-10)
<http://www.caplaneye.com/>

Free eye exam and glasses for residents of New Orleans Women's Shelter. House Manager or staff must call to make appointment: speak with Stephanie.

Homesight Home Health
www.homesight.biz
1-866-607-4448
Treats Vision problems for elderly clients

Louisiana Lions Eye Foundation
www.lioneyes.com
1850 Gause Blvd, Suite 303, Slidell, LA 70461
504-525-7235

Provides glasses and exam for low income (under \$20,000 per year); LA residents only, proof of residency required (photo ID, as well as any insurance cards) sponsorship from lion's club required; call first to receive an application by mail; Doctor 9-5 available every Tues, & first and third Wed of the month.

Rivertown Optical
400 Williams Blvd.
504-461-5500

\$10 for exam for eye exam, \$12 for plastic frame, contact lenses \$75. Good to bring documentation of disability or low income, but not necessary. Doctor's hours M&F: 9 am - 1pm, T-Th: 9 am - 2:45pm

Prescription

Chartres-Pontchartrain Mental Health Clinic

719 Elysian Fields

New Orleans, LA 70117

Phone: (504) 942-8101

Fax: (504) 942-8242

Chartres-Pontchartrain Mental Health Center provides out-patient services to adults and children living below Canal St. (except for the Desire/Florida area). Services are provided to individuals who are homicidal, suicidal or gravely disabled and/or have a diagnosis of serious mental illness.

Freemeds and Solutions

866-822-7905

www.freemedsandsolutions.com

Assistance in accessing the hundreds of Patient Assistance Programs

Louisiana Board of Pharmacy

5615 Corporate Blvd. Suite 8E, Baton Rouge

225-925-6496

www.labp.com

Provides information on obtaining emergency prescription refills for evacuees.

Louisiana SHIP

800-259-5301

Medicare prescription drug benefit information and enrollment assistance.

Medicare/Medicaid Services

877-267-2323 or 888-342-6207

www.lamedicare.com

Metropolitan Human Services District

400 Poydras Street, Suite 1800, New Orleans, LA 70130

Free psychotropic medication. Can make appointments after initial intake. Provides counseling, meds assessment, prescriptions & refills, referrals etc. M-F 8a-4p. 8-10 am best time to walk in.

Orange Card Program from GlaxoSmithKline

888-825-5249

www.gsk.com

GlaxoSmithKline-Orange Card for discounts on purchasing their prescription drug products. Income qualifying prescription drug card for low-income seniors and is only applicable for GSK prescriptions.

Partnership for Prescription Assistance

1-888-477-2669

www.pparx.org

Rx Hotline in both English and Spanish

Salvation Army

899 4569

They will cover the cost of a prescription once a year. Need to have a print out from WalMart of the cost, ID, SS card and copy of the prescription.

Share Card from Pfizer

800-717-6005

www.pfizerforliving.com

Card for discounts on purchasing their prescription drug products. The Share Card is an income qualifying prescription drug card for low-income seniors and is only applicable for Pfizer prescriptions.

St. Luke's Community Center- Good Samaritans

910 Cross Gate Blv. Slidell

(985) 641-6429, 641-6421

Utilities and prescription, crisis counseling- emergency assistance once a year, only Slidell residents. Call for appt.

St. Vincent De Paul

2601 Canal St, New Orleans - (504) 822-9288

Community Pharmacy: 1995 Gentilly Blvd, New Orleans - (504) 940-1904

Wal-Mart

5110 Jefferson Hwy, New Orleans - (504) 733-4923

4001 Behrman Pl, New Orleans - (504) 364-0414

1901 Tchoupitoulas St, New Orleans - (504) 522-4142

Substance Abuse / Addiction Recovery

Abstract Cafe

504-522-2665

1302 Magazine St. New Orleans, LA

Apartments for Homeless Men who are chemically dependent and/or mentally ill, 18+

Alcoholic Anonymous

Member # 504-836-0506

638 Papworth Suite A, Metairie, LA 70005

24 hr: 504 838 3399

www.aa-neworleans.org

Office hours M-F 9am-445pm

Alternate Choices Inc

3200 Edenborn Ave,

502-888-8600

Individual counseling, social workers, adolescent and adult intensive outpatient counseling, mental illness and chemical dependency counseling for adults only. Insurance, Private Pay. Appointment Only. M-F 9-5

American Cancer Society

http://www.cancer.org/docroot/PED/content/PED_10_13X_Guide_for_Quitting_Smoking.asp

1-800-QUIT-NOW (1-800-784-8669)

1-800-ACS-2345 (1-800-227-2345)

A smoking cessation "quit-line" and informational website. The phone lines will provide additional support in quitting, including free quit coaching, a free quit plan, free educational materials, and referrals to local resources. They offer telephone counseling to help quit smoking.

AA/NA

<http://www.aa-neworleans.org/>; <http://www.neworleansareaofna.org/>

Alcoholics Anonymous and Narcotics Anonymous are group sessions following the 12 step program. Closest meeting location: 831 Elysian Fields (Lambda Center). See website for meeting schedule

Bridge House

www.bridgehouse.org

1160 Camp St.

522-4475 or 522-2124

Serves males with substance abuse issues

Chartres- Pontchartrain Mental Health

(504) 942-8101

719 Elysian Fields

Mental Health facility which provides a 30- day outpatient drug rehab program. M-F 9am -12pm. Group therapy. Walk-in or make appointment at the clinic for admission

Council on Alcohol and Drug Abuse for Greater New Orleans

(504) 362-4272

Referrals to appropriate treatment

Grace House

1401 Delchase, New Orleans, LA 70115

504-899-2423; copeline 504-523-6273

Transitional Housing center for Women with Substance Abuse. Office hours 8am-4:30pm M-F. Must be 18 years old, unaccompanied (single, no children).

Jesus Miracle Power

8309 Apple St., New Orleans

Pastor Stratton: (504) 931-5179

One year treatment program, in house. Christian program. Substance abuse and mental health. No smoking on site, no facilities for disabled people and don't take people on psychotropic drugs, pain killers, etc. 24 hours. Free. No children or couples allowed.

Last Hope

1302 Magazine St. New Orleans, LA

504-522-2665

Apartments for Homeless Men who are chemically dependent, 18+ \$400.00/ mo with food stamp card or \$550.00/mo without food stamp card. 3 meals per day.

Living Witness

1528 Oretha Castle Haley Blvd.

504-524-2959

Substance Abuse program with housing for Men who are medically chemically dependent. Must be over 18. Programs are typically 6 months-1year.

Metropolitan Human Services District

400 Poydras St. Suite 1800

NOLA 70130

(504) 568-3130 or 24 hr cope line 1-800-7492673

<http://www.mhsdla.org>

MHSD offers free mental health and addiction treatment at the following locations: Central City Behavior Health Center (504) 568-6650, Chartres Pontchartrain Behavioral Health Center (504) 942-8101, Algiers-Fisher Behavior Health Center(504)-942-8101, New Orleans East Behavior Health Center(504) 243-7600, Plaquemines Behavior Health Center(504) 393-5624, & St. Bernard Behavior Health Center(504) 278-7401. Provides an outpatient treatment program for the treatment of addictive disorders (Adults or youth who have an alcohol, drug, or gambling problem are eligible for this program.) Admission will not be refused because of physical handicap, developmental disability or psychiatric impairment, provided that it does not interfere with the patient's reasonable participation. Must be a resident of the parish in which the clinic is located. Includes psychosocial medical assessments and individual, group, and family therapy.

New Orleans Woman Space

3801 Pitt St., New Orleans

504-895-6600

Provides treatment to females who are chronically homeless with mental illness, permanent housing- for at least 7 months; no limit on how long can stay. For those with SSI- 30%. Intake 9-5.

Odyssey House LSU Medical Clinic
1125 N. Tonti St.
Tel. 504-821-9211

6 month residential drug rehabilitation program for men, women, and women with children. Legal, housing, and job assistance provided. Outpatient groups and counseling also available. Must be 72 hrs clean and in reasonable health before you can start process. Call to set up initial assessment interview with admissions department. No charge for services. Also assist with legal issues & housing current living situation.

Resources for Human Development/Pathways
838-5700, ask for Lauren Garnier.

Transitional housing program called pathways. Must have documented mental health/sub. abuse issues. Males and Females with Mental Illness or Substance Abuse. Must be 18, unaccompanied (no children). Must meet homelessness criteria.

Responsibility House Social Detoxification
5001 Westbank Expwy Suite B, Marrero
504-371-0206

7-10 day social detoxification program-no nursing or doctor staff on hand, no medication administered for withdrawal symptom, 3 meals a day (fix own breakfast), education about addiction, counselors available, need TB test to get in. 24 hours, call between 8-12pm for status of application. \$100 client fee upon admission. Referrals to longer term program available upon completion; men and women welcome.

Substance Abuse Treatment Facility Locator
<http://dasis3.samhsa.gov/>

Volunteers of America Single Room Occupancies
(504) 482-2130
1801 Canal St. and 3901 Tulane Ave.
New Orleans, LA
www.voagno.org

Permanent affordable housing for recovering addicts—furnished, private rooms, with communal bathrooms and kitchen space. Counseling, case management, family reunification, job training and education resources available. Must be 6 months clean and sober.

Voyage House
(504) 269-3969

Voyage House is a residential facility for women 40 plus years of age who experience substance abuse and/ or mental health issues. We provide housing, clinical services, and a full array of case management and ADL (Activities of Daily Living) skills development services to women who qualify

Gambling Addiction

Carlotta Spruille - Counselor
504-455-7344

Counseling available for gambling addiction, group, individual, and family counseling. Only accept clients from Jefferson Parrish;

Gamblers Anonymous
504-431-7867, or toll free: 1-887-770 STOP

Meetings held at United Methodist Church 1130 Nashville Ave, Thursdays at 12:15; and St. Anna's Church 1313 Esplanade Saturdays at 11:00 Lambda Center, 831 Elysian Fields Avenue Sundays 6:15 pm

Lily Andrews – counselor
Office hours at Charters Mental Health Clinic, Elysian Fields

504-568-6650

Free services. Hours Monday only from 8:30-noon (arrive early as she rarely has a wait before 9:30).

Metropolitan Human Services District

400 Poydras St. Suite 1800

NOLA 70130

(504) 568-3130 or 24 hr cope line 1-800-7492673

<http://www.mhsdla.org>

MHSD offers free mental health and addiction treatment, and developmental disabilities at the following locations: Central City Behavior Health Center (504) 568-6650, Chartres Pontchartrain Behavioral Health Center (504) 942-8101, Algiers-Fisher Behavior Health Center(504)-942-8101, New Orleans East Behavior Health Center(504) 243-7600, Plaquemines Behavior Health Center(504) 393-5624, & St. Bernard Behavior Health Center(504) 278-7401. Provides an outpatient treatment program for the treatment of addictive disorders (Adults or youth who have an alcohol, drug, or gambling problem are eligible for this program.) Admission will not be refused because of physical handicap, developmental disability or psychiatric impairment, provided that it does not interfere with the patient's reasonable participation. Must be a resident of the parish in which the clinic is located. Includes psychosocial medical assessments and individual, group, and family therapy.

West Jefferson Behavioral Medicine

229 Belle Meade Blvd. Gretna, LA 70056

Contact Lisa Wilson 504-391-2440

Outpatient services for folks with chemical dependencies, gambling addictions and mental illness. They run AA, NA and GA groups Tuesdays and Fridays at 7pm, room 402

Mental Health

See also Substance Abuse and Shelters

Abstract Cafe

504-522-2665

1302 Magazine St. New Orleans, LA

Apartments for Homeless Men who are chemically dependent and/or mentally ill, 18+

CCANO Ciara Community Services

(504) 524-8394

Ciara Community Services is a collection of programs that provides housing options for persons with chronic mental illness.

Ciara House is a group home that offers housing with supportive services for adults in treatment with the Office of Mental Health, Region One. The Ciara Hospital Diversionary Program provides short-term placement for clients experiencing minor psychiatric or housing crises.

The Ciara Independent Living Program offers permanent housing for individuals with mental illness who are capable of living independently. Ciara Permanent Housing Program helps people with severe and persistent mental illness to secure permanent housing.

CCANO Ciara House

1131 St. Andrew st.

504-524-8394

Must be a client of metropolitan human service district (must be receiving psychiatric services from one of those clinics). Males or Females w/ mental illness. must be 18, single, without children. Up to one year.

Chartres- Pontchartrain Mental Health

(504) 942-8101

719 Elysian Fields

Mental Health facility which provides a 30- day outpatient drug rehab program. M-F 9am -12pm. Group therapy. Walk-in or make appointment at the clinic for admission

Metropolitan Human Services District
400 Poydras St. Suite 1800
NOLA 70130
(504) 568-3130 or 24 hr cope line 1-800-7492673
<http://www.mhsdla.org>

The local administrative entity responsible for the delivery of public funded community-based addictive disorders, developmental disabilities, and mental health services for residents of Orleans, St. Bernard, and Plaquemines Parishes. A sample of services offered include: a program to access free medication, day treatment programs, crisis transportation program, a resource center for persons with mental illness, provides services to non Medicaid person with mental illness to assist in being self sufficient in the community, intensive case management program, locates homeless persons with mental illness and provides assistance, four mental health group homes, 1 female transitional age group home, assists person with mental illness in job readiness preparation. Also provides services to youth and children.

Mobile Crisis Unit

504-832-5123
Free psychiatric services for residents of Jefferson Parish.

National Alliance for the Mentally Ill
(504) 896-2345 or fax (504) 896-2240
1538 Louisiana Avenue
New Orleans, LA 70115

Offers rental assistance and long term case management for individuals and families with mental illness. Must document a diagnosis and have documentation of homelessness. Call Deanne.

Options Foundation

(985) 789-8215 New Orleans; (225) 383-4480 Baton Rouge.
Provides housing for homeless, mentally ill adults. Referrals for group housing and independent living. Call Angie

Resources for Human Development/Pathways

227-8700
1013 Manhattan Blvd
Males and Females with Mental Illness or Substance Abuse

Responsibility House

(504) 366-6217 or (504) 261- 5226
401 Whitney Ave Suite 205
A supportive housing program for people with addictions or mental illness. Addicts must have completed a treatment program and be clean and sober. They take a proportion of your income and pay all of your rent. They will provide case management and check in on residents periodically to ensure their “responsibility”; help with finding necessary resources and transportation. Contact Shirley Gray, Case Manager Supervisor

Volunteers of America Supportive Housing

(985) 674-0488
www.voagno.org
Provides permanent scattered site housing to persons who are homeless and disabled and their families in St. Tammany, Tangipahoa, Livingston, St. Helena, and Washington Parishes. Case Management services are also provided to housing participants to support their move from homelessness into a stable living environment and into the workforce.

Voyage House

(504) 269-3969
Voyage House is a residential facility for women 40 plus years of age who experience substance abuse and/ or mental health issues. We provide housing, clinical services, and a full array of case management and ADL (Activities of Daily Living) skills development services to women who qualify

Hospitals of Greater New Orleans

East Jefferson General Hospital	4200 Houma Blvd., Metairie, LA 70006 Tel. 504-454-4000
Health West Rehabilitation Hospital	3201 Wall Blvd. Suite B, Gretna, LA, 70056, Tel. 504-433-5551
Kenner Regional Medical Center	180 West Esplanade Ave., Kenner, LA, 70065, 504-468-8600
Lakeview Regional Medical Center	95 E. Fairway Dr., Covington, LA 70433 Tel. 985-867-3800
LTAC -Gulf States Hospital of Covington	20050 Crestwood Blvd., Covington, LA, 70433, Tel. 985-875-7525
LTAC -Gulf States Hospital of Hammond	42074 Veterans Ave., Hammond, LA, 70403, Tel. 985-902-8148
	3601 Coliseum, New Orleans, LA Tel. 504-899-1555
LTAC -Regency Hospital	195 Highland Park Entrance, Covington, LA 70433, Tel. 985-867-3977
LTAC -Select Specialty Hospital	4200 Houma Blvd, Box 65 Metairie LA Tel. 504-780-3032; 504-780-3033
Meadowcrest Hospital	2500 Belle Chasse Hwy Gretna, LA 70056 Tel. 504-392-3131
North Oaks Medical Center	15790 Paul Vega M.D. Dr., Hammond, LA 70403, Tel. 985-345-2700
Northshore Regional Medical Center	100 Medical Center Dr., Slidell, LA 70461 Tel. 985-649-7070
River Parishes Hospital	500 Rue de Sante LaPlace, LA 70068 Tel. 985-652-7000
Slidell Memorial Hospital	1001 Gause Blvd. Slidell, LA 70458 Tel. 985-643-2200
Southern Surgical Hospital	1700 Lindberg Dr., Slidell, LA 70458, Tel. 985-661-2100
St. Charles Parish Hospital	1057 Paul Maillard Rd., Luling, LA 70070 Tel. 985-785-6242
St. Tammany Parish Hospital	1202 S. Tyler St., Covington, LA 70433 Tel. 985-898-4000
Touro Infirmary	1401 Foucher St., New Orleans, LA 70115 Tel. 504-897-7011
Trinity Neurological Rehabilitation Center	1400 Lindberg Dr., Slidell, LA 70458 Tel. 985-641-4985; 985-326-0440
Tulane University Hospital	1415 Tulane Ave New Orleans, LA Tel. 504-988-5263
Tulane-Lakeside Hospital	4700 I-10 Service Rd. Metairie, LA 70001 Tel. 504-780-8282
*University Hospital (LSU) – have SANE nurse and safe room	2021 Perdido St, New Orleans, LA 70112 Tel. (504) 903-3000
Veterans Affairs Medical Center	1601 Perdido., LA, Tel. 504-568-0811

West Jefferson Medical Center

1101 Medical Center Blvd., Marrero, LA 70072 Tel.
504-347-5511

Children and Family Support

Adult Day Care

229 Bellemeade Blvd. (West Jefferson Behavioral Medicine Center), Gretna.

Parenting classes for parents with children aged 4-12, or 13-17, have AA meetings 7:30pm, counseling for mental health and substance abuse. \$40 per person for class, assessment is free. Call or walk in.

M-F 7:30-3pm.

Big Brother/ Big Sister

(504)309-7304

2626 Canal Street, Suite 203 New Orleans, LA 70119

Call Dimitri at x2304 to registrar for a mentor for children

Agenda for Children

504-586-8509

www.agendaforchildren.org

Referral line for child care in NO area.

Child Abuse Hotline

1-800-422-4453

Child Care Assistance Program

3510 General Meyer Ave. New Orleans; P.O. Box 740069

Government funded childcare subsidy program. Accepts phone calls and walk-ins. MWF 8-4:30, TR 7- 5:30

Child Find

1-800-426-5678

Children's Bureau of New Orleans

400 Lafayette Street, Suite 140

New Orleans, LA 70130

(504) 525-2366

After Hour Emergencies; Please call the Cope Line:

(504) 269-2673

Individual, family and group therapy is offered for children from birth to 17 years of age and their families. Services include: anger management, school behavioral problems, parent- child relational difficulties, and the effects of abuse, domestic violence, or other traumatic events. Fees are assessed on a sliding scale based on family income and household size. Families seeking trauma counseling including domestic violence may be eligible for grant funded services at no cost to the family. Counseling is available for pregnant women and teenagers who want to plan for their expected child. Services include linkage to prenatal medical care, parenting education, life skills development, and exploring the adoption option. There is no fee for services to prospective parents. Children's Bureau Project Last offers developmentally specific specialized Grief and Trauma Group and Individual Counseling to school aged children affected by trauma/ loss or disaster.

Child Protection Services

1010 Common 10th Floor NOLA 70130

Hotline number: 504-680-9001 or 504-680-9000

Information on children in foster care.

Chinchububa/ Hope Haven

1131 Baratavia Blvd, Marrero

504-371-7747

Case management services- based on individual needs and financial assistance not guaranteed. Part of Catholic Charities, Serves zip codes in west bank of Jefferson parish and Plaquemines parish, Does not serve east bank of Jefferson parish or Algiers.

Head Start @ Covenant House

611 N. Rampart

(504) 584-1111

Covenant House offers day care and head start to children. Must go to Covenant House with a letter from the shelter stating that they're homeless and see a physician at the Tulane Clinic (arrive at 7:30am M-W in order to get TB test read Th-F). All residents of the Women's Shelter will be given immediate preference regardless of any waiting list.

Families Helping Families of Greater N.O.

504-888-9111 or 800-766-7736

www.fhfgno.org

Information and referral, educational training for individuals with disabilities and their families.

Families Helping Families of Louisiana

www.fhfla.org

Statewide group of centers providing information referrals, education and training for individuals with disabilities and their families. Website lists regional offices and locations/contact info.

Family Service - Family Recovery Corps.

504-421-8513 or 504-361-0926

For families with children. Individual case management, family needs assessment, 4-Month Recovery Plan development; Employment/Career assistance Agency referrals; Emergency assistance (funds are limited). Possible assistance for living exp. (2 month max,

Family Services of GNO

(504) 822-0800

Offers individual counseling, group counseling, family and couples counseling. Sliding scale: For income below \$20,000; \$35 for registration fee, and \$20 for each session. Doesn't accept Medicaid. Services included: drug, alcohol, and gambling addictions, post trauma, childhood trauma, child, physical, emotional, and sexual abuse, domestic violence, child and adolescent issues, depression, anxiety, personal growth, sex offender therapy, marital, & family issues.

Head Start

1221 Elmwood Park Blvd;

504-736-6850.

Pre-Kindergarten Child Care

Kingsley House

1600 Constance St., New Orleans,

504-523-6221

Offers free daycare for children (11 months to 18 years old) and the elderly, Counseling, After school program, Summer camps. Free. Walk-in or call

M-F 8-5pm. The Kingsley House River Parishes Family Resource Center offers an array of programs and services to assist children and families in St. James, St. John the Baptist, St. Charles and Ascension parishes, including counseling, case management, parent education, parent support groups, after school day care and summer camp. The Center also offers school-based anger management and bullying abatement programs to children and adolescents, which has been especially helpful post-Katrina.

LACHip

LACHip P.O. Box 91278 Baton Rouge, LA 70821

1-877-2-LACHIP

No enrollment fees, premiums, co-payments or deductibles. Insurance is retro-active up to 3 months. Place of service must take Medicaid and LACHip will only cover as much as Medicaid would. Services include doctor visits, hospital care, dental care, vision

Louisiana Dept. of Social Services Childcare Assistance Program - Jefferson East Bank

P.O. Box 97, Metairie, LA 70004-0097

Tel 504-361-6114, Fax 504-361-6007

Childcare assistance

Louisiana Dept. of Social Services Childcare Assistance Program - Orleans/Algiers

Primarily clients in Algiers. Accept phone calls and walk in MWF 8-4:30, TR 7-5:30, no calls or appts.

Wednesday afternoons, office open for scheduling appointments on Wednesdays

Louisiana Dept. of Social Services Childcare Assistance Program - Orleans/Midtown

1661 Canal St. P.O. Box 51870, New Orleans, LA 70151

Tel. 504-599-1700, Fax 504-599-1816

1888-997-1117 for info on Louisiana Purchase benefit card. Medicaid 505-599-0656. Child support services- 504-826-2222. Food stamps, STEP, child care assistance due to unemployment or low income. Assistance to pregnant women or women with children. Offers

Louisiana Dept. of Social Services Childcare Assistance Program - St. John

546 W. Tenth Street, Reserve, LA 70084, P.O. Drawer W, Reserve, LA 70084-0522 Tel. 985-536-1199 or 985-536-1190, Fax 985-536-4735

Pam McAdam, Pediatric Nurse

504-812-2860

Call with questions. 9am-9pm

Office of Children's Services

(504) 680-9001 or (504) 680-9000

1010 Common 10th Floor

OCS provides children's advocacy and services to children living in abusive/neglectful situations. When called about possible abuse they assess the situation, work with parents and family to find support for the children

Office of Family Support, Mid Town District

1661 Canal Street;

24 hr. 504-599-1700

Serve families who live in Orleans Parish MWF 8 -4:30; T, Th 7 – 5

Tooth Bus, Children's Hospital

504-342-7874

Dental Care

Youth Empowerment Project

(504) 522-1316

1600 Oretha Castle Haley Blvd.

Child advocacy and legal aid for children involved in the legal system. Helps secure the release of incarcerated youth, and provides aftercare services. GED classes, case management for youth

Education

Primary Education

Jefferson Parish Head Start

504-838-1000

Information/registration

Hurricane Help for Schools

www.hurricanehelpforschools.gov

Provides assistance to schools serving children displaced by Katrina

Jefferson Parish Public Schools

504-349-7600

Kingsley House

1600 Constance St., New Orleans,

504-523-6221

Provides preschool and head start program. Also offers an after school program for youths including teens

New Orleans Charter Schools Foundation

800-656-6763

New Orleans Department of Education

877-453-2721

www.nolapublicschools.net

Algiers Charter Schools Assn.

504-393-0926

www.algierscharterschools.org

New Orleans Public Schools

504-304-5680

Plaquemines Parish School Board

www.ppsb.org

Registration in person for all locations at Belle Chasse primary school from 9a-2p Monday through Thursday from June 19 thru August 4; Website has school board audio, news coverage, school calendar, replacement diploma transcript info, free immunization.

Recovery School District

Special Education Reporting System (SERS) for State of Louisiana

Priscilla A. Baker, Education Information Consultant

Tel. 225-342-6215, Fax 225-342-1912

Information on public schooling and special education needs

St. Bernard Parish Public Schools

St. Bernard Parish School District 200 East St. Bernard Hwy. Chalmette, LA 70043. St. Bernard Unified School, Pre K-5

504-272-0340, 6-8 504-301-2688, 9-12 504-301-2600

Website includes list of necessary documents for school registration. To request student records to be sent to a new school, please email St. Bernard Parish Schools at blawrason@stbernard.k12.la.us.

Start the Adventure in Reading Child Literacy Program

1545 State Street, New Orleans, LA 70118

(504) 899-0820

www.stair.org

Twice weekly tutoring for Orleans & Jefferson students below the poverty level. Provides transportation to sites in Plaquemines.

Continuing Education

Baptist Friendship House

504-949-4469

813 Elysian Fields Ave

www.dsh.lifewaylink.com

Offers GED classes. Individual tutoring available Tuesday and Thursday by appointment for women. They also help people with test registration and cost.

Delgado Community College

615 City Ave. New Orleans

General tel., 504 -483 4114

Culinary School: 504-483-4208

www.dcc.edu

Culinary School: 2 year Associate's Degree with Culinary. Certificate Classes start in August 1 day/wk 8am-8pm. Students work fulltime for fine dining restaurants while in school. GED/HS diploma required.

Delgado Community College GED Program

(504) 671-5434

615 City Park Ave

GED classes for people 21 and over. Classes are generally three hours a day, two days a week, for eight weeks. Classes take place at Tulane Tower Learning Center. Classes are free and they also try to help with the \$40 test fee.

NoPlay

(504) 522-1316

1600 Oretha Castle Haley Blvd.

Offers GED and literacy classes to children and youth adults through Youth Empowerment Project. Held at Tulane Tower Learning Center. The program is 16-24; 8 hours a day M-F. They can also provide free transportation, babysitting, clothing, and financial advising.

St. Bernard Project

202-431-3443

Helps families return/rebuild by helping them with costs by connecting them with donors around the country. Funds costs related to rebuilding tools/supplies; home furnishings and clothing/tools for employment/transportation needs/educational needs of children.

Tulane Tower Learning Center

2601 Tulane Avenue #202

(504) 658-9220.

It holds GED classes for NoPlay and Delgado Community College. They also have services available for individuals who are court ordered to get their GED. Call coordinator Jamie Penna.

Hope House

504-524-7353

919 Andrew Street

Free GED "individualized learning" for people 18+ with at least a 5th grade reading level. It is open from M-F 9am-1pm and M-Th 5:30-7:30pm. There are three teachers in the classroom at a time to monitor student progress. There is going to be a new facility opening at Blessed Francis Seelos Parish opening soon, located on 3053 Dauphine Street. (504) 943-5556.

Eldercare

Advocacy Center

1010 Common St. Ste. 2600, New Orleans, LA 70112

800-960-7705

www.advocacyla.org

People with disabilities, senior citizens. Case management

Community Action Agency (Plaquemines Parish)

479 F. Edward Hebert Blvd., P.O. Box 399 Belle Chasse, LA 70037

Tel. 504-297-5404,

Fax 504-394-2380.

Public agency serves as the official provider of services to low income, economically disadvantaged elderly and disabled residents of Plaquemines Parish. The targeted group has been provided with services such as:

USDA Commodities

Free transportation, food services, with assistance

M-F 8a-4:30p.

Home Maintenance & Repairs

Jefferson Parish Community Development Home Resources LA

1221 Elmwood Park Blvd. St. 404, Jefferson LA 70123

504-736-6262

www.jeffparish.net

Elderly services; Must meet an income guideline

Quality Home Repair

504-828-4358

www.seniordirectory.com

Elderly Services. *Husband and wife owned company. Wife, Toddy, organized a Senior Resource Guide.

Compilation of all the resources for seniors.

M-F 8:00am - 5:00pm

Safe Harbor - St. Charles Council on Aging LA

626 Pine St. #A. Hahnville, LA

985-783-6683.

Elderly services Free, if meet eligibility requirements. M-F 8:00am - 5:00pm

The Pro Bono Project

615 Baronne St. Ste. 201 New Orleans, LA 70113

Tel.: 504-581-4043

Fax: 504-566-0518

www.probono-no.org

Parishes served: Jefferson, Bernard, Tammany, Washington. Cases: Adoption, Bankruptcy, CED, Consumer, Custody, Dissolution of Marriage, Housing, Individual Rights, Juvenile, Public Benefits, Real Estate, Torts, Wills and Estates, Elder Law, Homeless

Care Services

Care for Elders (Houston)

Aberdeen Way, Houston TX 77025

713-558-6391 3838

www.careforelders.org

Partnership of individual members whose mission is to improve the care and services provided to vulnerable older adults and family caregivers in Harris County, TX through collaborative problem solving and strategic planning that involves consumers. Can order resource guide online for free

Elder Care

www.eldercare.gov

Refers seniors and the disabled and their caregivers to local services (meals on wheels, medical assistance etc).
Services from local offices on aging Hotline only

Eldercare Locator

800-677-1116

To find area agencies on aging and Title VI programs across the country

Jefferson Council on Aging

6640 Riverside drive Metairie LA 70003

504-888-5880

www.jcoa.net

Non-profit. Services offered at reduced price. M-F 8:30 – 4:30

Kingsley House

1600 Constance St. New Orleans, LA 70130.

Tel. 504-523-6221

www.kingsleyhouse.org

Senior Center and Adult Day Health Center M-F 9a-2p. Healthcare for All offers medicaid enrollment, at no charge. Cost based on income. Monday thru Friday, 9:00am-5:00pm

Mercy Endeavors Senior Center

1017 St. Andrew Street

New Orleans, LA 70130-5021

Tel: (504) 568-0607

Fax: (504) 568-0699

Provides socialization, recreation, health programs, spiritual programs, retreats, crafts, computer classes. Annual cost of \$30 for membership to the center. M-F 9a-1p

New Orleans Council on Aging

2475 Canal Street

New Orleans, LA 70119

(504) 821-4121

www.nocoa.org

M-F 8a-4p providing citywide senior center, utility assistance, homemaker services. Dental services M & W 9a-2p.

Protection Resources

AARP

2475 Canal St. Ste.248 70119

504 822-2671

www.aarp.org

For 55 and over. Offers health, family, home and legal services. Free

Elder Abuse - St. Tammany

800-349-0886

Elder Protection Services

320 Hannand Highway St. 300 Metereire LA 70005

504-832-1644

Also has resources for mentally retarded individuals. Free. M-F 8:30am-5:00pm

St. Tammany Ombudsman

2060 Ramos Ave Box 171 Cuvington, LA 70433

985-892-0377

Employment, legal assistance, caregiver support. elderly protective services. Free, accepts donations. 7:30a-4:00p M-F

Volunteers of America-Elderly Protective Services

320 Hammond Hwy. #300, Metairie, LA 70005

Tel. 504-832-1644

Investigations of elderly abuse and neglect. Free. 8:30a-5p M-F

Transportation

Jefferson Transit Half-Fare Cards-Eastbank

118 David Dr. Metairie Tel. 504-818-1077.

90 1st St. Gretna Tel. 504-367-7433

www.jeffersontransit.org

Offers regular transit transportation. Runs in Jefferson/Metairie area. Riders 65 years or older, mobility impaired, disabled or medicare card holders may be issued a card for half-price fares on regular transit. The base half fare is 55¢. The half fare to cross the river is 80¢. Transfers, available from the bus operators, are 25¢.

Office hours = M-F 8:30a-4:30p

LA Transit-Tangipahoa

2070 East Church, Hammond LA 70401

Tel. 985-345-5000

Senior citizen center for women 60+. Offers hot meals, transportation, homemaker, outreach, utility services.

Medicaid Transportation

800-836-9587

Employment and Unemployment

Training Programs

Cafe Reconcile

(504) 568-1157

1631 Oretha Castle Haley Blvd.

Job training and independent skills training for at-risk youth. Training in all areas of the restaurant business and in construction

Goodwill Culinary Arts Program

2407 Barrone St.

504-908-3433 or 504-269-1206

Career development, training in culinary arts, job placement, must be at least 17 yrs., pass a TB skin test (paid for by org), no outstanding police warrants, state ID/ Soc. Sec. Card required (they can assist in getting these documents).

Job One

3520 General DeGaulle Drive, Suite 1030

New Orleans, LA 70114

(504) 364-5625

1530 Thalia Street

New Orleans, LA 70130

(504) 568-7280

www.laworks.org

Provides job-related resources: employment agency referrals, job search guidance. No specific requirements for eligibility.

Operation Reconstruction

1400 Huey P. Long Ave., New Orleans, LA

504-363-4701

12 week program. Tools are given to participants. Job placement occurs immediately after training. 18+. Priority is given to pre-Katrina/pre-Rita Gulf Coast residents. M-F 8a-4p.

St. Jude's

(504) 566-1920 or (504) 522-8290

400 North Rampart

Offers a pre-employment training on a regular basis. Some are for addicts; some are for elderly, etc. This is not an in depth job training nor does it train you for any particular skill. It covers basic job interview skills, resume writing (and helps you develop a resume), and does limited job recruiting. Contact Toni Bernard.

Job Referral and Case Management

American Red Cross

800-229-8191

www.redcross.org

Provides direct casework services for case management of hurricane victims, includes health, mental health, employment services, housing, benefit eligibility and more, referral services and follow-up, special attention to unmet needs caused by Katrina.

Family Service - Family Recovery Corps

2515 Canal St., New Orleans, LA,

504-421-8513, 504-361-0926, or 504 822-0800

www.ssgno.org

For families with children. Individual case management, family needs assessment & counseling; Employment/Career assistance Agency referrals; Emergency assistance (funds are limited). M-Th 8:30a-6:00p, Friday 8:30a-5:00p, must be working individuals, cost ranges from \$20-\$80 per counseling session.

Goodwill Employment Assistance

504-482-4173

Provides training, skill development and work opportunities for people with disabilities and other barriers to employment.

St. John the Baptist Community Center

1920 Clio St., New Orleans, LA

504-581-4987

Provides employment referral services, as well as case management assessment, Second Harvest food bank- depends on family size, Head Start program, after school program for Orleans parish community, and homeless outreach.

Unemployment Office

1530 Thalia St. (between St. Charles and Prytania)

866-783-5567.

www.laworks.net

provides job listings, job fair listings, resume posting page, links to worker's compensation, resources, and online job search tools.

Workers' Compensation

1001 N. 23rd St., Baton Rouge, LA 225-342-7561

For questions re: Worker's Compensation. Handles disputed claims for injuries on the workplace.

Housing and Rebuilding

Rental Assistance

Section 8 and HANO

(504) 670-3428

Section 8 is the federally funded subsidized housing through Housing and Urban Development (HUD). New grants have been frozen since the storm and there is as much as a 6 month waiting list for new applications. Still, this may be a good idea to apply. The only way one can get section 8 subsidies is if they a) had a section 8 voucher before Katrina, or b) they were homeless before the storm. Contact Unity.

HANO (Housing Authority of New Orleans)

(504) 670-3300

Guste: 529 5339 Still accepting apps

Fischer: 210 8824 closed due to huge waiting list

River Garden: 412 8216 still accepting, ONLY for former residents of St. Thomas projects

Desire Community Housing Corporation

944 2727

Must have a job and a lease, and they will cover a month's assistance.

Will have Money beginning of March

Hope House

522 5881

Homelessness Prevention Program

504-872 0347

Darlene at TCA

1st month rent and/or deposit, mortgages, rent and utility payments. Call to make an apt

Shelter Plus Care

524 2959

Through Living Witness, rental assistance for individuals who have completed a drug rehab program

Volunteers of America

485 0147

Provides rental assistance to people with persistent mental health problems

Habitat for Humanity

(504) 861-2059

www.habitat-nola.com

Home Building/ home buyer's program

Not currently offering assistance

Job 1

(504) 568-7280

1530 Thalia St

Job 1 recently announced that it would offer rental assistance (first month(s) rent) for those enrolled in and dedicat

ed to the program. See listing in Job training section.

House of Ruth

(504) 366-6774 1877 286 6431

1111 Newton St., Algiers

Offers rental assistance, out of funds

Urban League of Greater New Orleans

1-800-333-3104

Currently only helping people move out of FEMA trailer parks

Locating Housing

Family Resources of New Orleans

817 N. Claiborne,

Tel. 504-822-8520

822 8519

<http://www.familyresourcesofno.org>

Community housing resource including pre- and post-purchase counseling, foreclosure prevention, credit rehabilitation and first-time homebuyers training.

HUD

<http://www.hud.gov/apps/section8/step2.cfm?state=LA%2CLouisiana>

searchable database of affordable housing

Louisiana Housing Search

<http://www.lahousingsearch.org/>

searchable database of affordable housing

UNITY

(504) 899-4589 or (888) 899-4589

2707 Baronne St.

Affordable housing listings <http://www.unityhousinglink.org/ChangeTab.cfm?tab=1&action=home>

Can help anybody find affordable housing. Call to set up an appointment, Pam Callahan (ext. 114) or Joycelyn Scott (ext.117). Shamus can be reached on the weekends in an emergency at (504) 722-2598

Rebuilding

ACORN

1024 Elysian Fields Ave

(504)943-0044

Offers housegutting services for free with a six month waiting period for Orleans parish residents.

Building Better Communities

(800)957-3563

www.bettercommunities.org

Gutting Services

Castle Rock Church

1529 OC Haley

(504)523-5556

Free Gutting Services

CCANO Operation Helping Hands

1000 Howard Ave, Suite 1000

(504)895-5439

Gutting and painting program for Orleans Parish

Eastbank UM Recovery

1005 Moisant St. Kenner, LA

(504)461-0425

Free house gutting and house repair with help of volunteer workers in GNO, under United Methodist Coalition on Recovery for all affected by Katrina and Rita

Elijah Christian Ministries, Operation Blessings

757-226-3401

(Headquartered in Virginia)

www.ob.com

Provides free sheetrock. Call to get name on the list.

First Presbyterian Church

5401 S. Claiborne Ave.

(504) 866-7409

Gutting, rebuilding

The Green Project

2831 Marais, New Orleans.

(504) 945-0240

www.thegreenproject.org

Sells used building materials, architectural salvage and art supplies. Recycling drop-off point.

Light City Church

6500 Riverside Dr. Metairie, LA

(504) 887-0225 ext. 9450

Gutting, Rebuilding-client need to provide funds to buy materials, case management program is closed at this time

Mardi Gras Service Corps

(504) 401-1899

Free Gutting Services

Metropolitan Human Services District

400 Poydras St. Suite 1800

NOLA 70130

(504) 568-3130 or 24 hr cope line 1-800-7492673

<http://www.mhsdla.org>

Supports and services provided to people who are currently living in on of DCDD nine (9) state-operated Developmental Centers and who choose to move into a community living setting. MHS/DCDD provides case management for these services in Orleans, St Bernard, Plaquemines & Jefferson Parishes. Supports & services include: Location of community living site, Case management, assistance with purchase of furniture, equipment & supplies necessary to set up community housing.free mental health and addiction treatment at the following locations: Central City Behavior Health Center (504) 568-6650, Chartres Pontchartrain Behavioral Health Center (504) 942-8101, Algiers-Fisher Behavior Health Center(504)-942-8101, New Orleans East Behavior Health Center(504) 243-7600, Plaquemines Behavior Health Center(504) 393-5624, & St. Bernard Behavior Health Center(504) 278-7401.

Nazarene Disaster Response

(225) 236-6717
Free Gutting services

Orleans Debris Pickup Hotline
504-731-4612, (877) 286-6431
www.jeffparish.net

City of New Orleans hotline, Debris removal, Placed on curb kept separate from garbage and trash-has to be called in. Free.

Phoenix of New Orleans
(413) 262-7195
Free house gutting for Orleans parish residents.

Rebuilding Hope in New Orleans (RHINO)
1545 State St. (inside St. Charles Avenue Presbyterian Church)
(504)-897-0101
Gutting, GED program

Rebuilding Together/PRC
923 Tchoupitoulas St., New Orleans.
(504)-581-7032
www.prnco.org

Rebuilding for Holy Cross, St. Rock, Esplanade Ridge/Treme, Holy Frove, Broadmoor. Free Based on need. free workshops and advising on the Road Home

The Road Home Housing Registry
1 888 Road2LA (1-888-762-3252)
www.road2la.org

Rebuilding funds, Complete application over the phone, by mail, or online takes at least 4-6 weeks after application filed to get follow up appt.
Provides financial assistance to homeowners to get back into their homes. Grants up to \$150,000. For homes occupied by homeowners and damaged by Katrina and Rita only. Questions asked will be: name, current address, location of damaged home, contact number

Samaritan's Purse
(504) 940-7654
Free Gutting Services

Southern Baptist Disaster Relief/ Operation NOAH Rebuild
3122 Delaware St., New Orleans
(504) 362-4604
www.namb.net/noah

Rebuilding-2,000 to spend per house do not work on rentals, depends on size of house, can apply for grant from Salvation Army, helpful if client has resources, labor all volunteer. Free.

UDECON- Decontamination Services
637 South Scott St.2nd floor, New Orleans.
(1-877) 833-2668.
Mold Treatment, Decontamination. \$1 a square foot/depends

United Church of Christ
135 Sauve Rd. River Ridge, LA
(504)258-7306
Free house gutting service; 1-2 month wait list.

Uptown United Methodist Relief

2023 Simon Bolivar Ave.

(504) 571-1978

East Bank-Kenner office: 504-461-0425

Free house gutting service for Orleans Parish residents. Waiting list time varies,

World Hope International Disaster Relief

523 West Esplanade, Kenner

(504) 469-4689

www.worldhope.org

Insulation and sheet rock for elderly and handicapped with no flood insurance. Free.

Food Stamps, Food Banks, and Free Meals

Alexandria Food Bank

3223 Baldwin Ave., Alexandria, LA

318-445-2773

Must bring photo ID, proof of income and social security card. Food available through distribution center, clothing available next door (thrift store), some assistance with living expenses if eligible.

Baton Rouge Food Bank

225-359-9940

Catholic Charities Food Pantry

1920 Clio St. 504-581-4987

M-F 8am-12pm

City Park Good News Camp

Next to Tad Gormley Stadium

Mon.-Sun. 11:30a-1p Dinner 5:30-7p, free food, clothes, employment opportunities

Common Ground Lower 9th Ward Distribution Center

www.commongroundrelief.org

1700 Deslonde St., New Orleans, LA

504-717-7324

Provides food, water, baby care supplies, cleaning supplies, clothing, protective gear, tools. Open 7 days a week.

Covington Food Bank/St. Vincent DePaul, Covington

850 North Columbia Street, Covington, LA

985-893-3003

Open: Mondays, Tuesdays and Thursdays from 9am-12pm. Eligibility: must have license, proof of income, bill with current address (proof of residency) and social security cards for all household members.

Dragon's Café - St. George Episcopal Church

4600 St. Charles Ave, New Orleans, LA,

504-899-2811

Hot meals: Thur. and Fri. 4:30pm-6:30pm

Feed The Hungry Food Pantry

1528 Oretha Castle Haley, New Orleans, LA

504-524-2959

Food Pantry open from 1pm-3pm, Must bring ID, proof of income and a utility bill in order to be eligible.

Food Stamp Office

<http://www.dss.state.la.us/index.htm>

1-888-524-3578 (call for nearest location in NOLA).

Households must meet income tests for eligibility, EBT/Food Stamp Applications available, provision of monthly benefits for eligible families
MW F 8am-4:30pm, Tu& Th 7am-5:30pm.

Kingsley House
1600 Constance Street
NOLA 70130
(504)-504-523-6221

Health Insurance and Food Stamp Application Assistance:

Health Care For All (HCFA) at Kingsley House has assisted over 2,500 families with completing and submitting Medicaid and Food Stamp applications and has replaced vital documents for over 1,500 individuals. In addition, HCFA staff are completing community family needs assessments to determine the specific immediate and long term needs of persons returning to the city and making referrals to appropriate Kingsley House and external programs as needed

NO AIDS Task Force
2601 Tulane Ave., 5th Fl., New Orleans, LA
504-821-2601

Food Pantry, also provides other services such as case management and counseling.

Office of Family Support/WIC/Food Stamps
www.dss.state.la.us
1661 Canal St. P.O. Box 51870, New Orleans, LA 70151
504-599-1700
504-361-6366

Walk-ins M-F 8a-11a. Eligibility based on income. Bring social security cards of all household members, verification of wages of all household members, verification of unearned income (e.g. SSI, social security for all). Goal is empowerment of families through programs such as a childcare assistance program, Head Start collaboration project, food stamp program, and temporary assistance to needy families.

Ozanam Inn Food Pantry (at men's shelter)
843 Camp St., New Orleans, LA
504-523-1184

6 AM breakfast, 2pm lunch, 6 pm sandwiches; women are welcome to eat at scheduled mealtimes.

Plaquemines Council on Aging
504-415-7274

Throughout Plaquemines Parish: One meal per day will be provided (delivered) to any homebound residents over 60 years of age. To have meals delivered to your home contact: Yvette Glass

The Samaritan Center, Mandeville or Lacombe
985-626-4457

Open from 10am-2pm, Monday-Friday. Interview process in order to determine eligibility, must be resident of Mandeville or Lacombe and must bring photo ID.

Second Harvest
www.secondharvest.org

800-771-2303 or 504-734-1322

Provides supplies to food banks and to emergency feeding centers intended for disaster relief.

Sovereign Grace Fellowship food pantry, Slidell
2021 Gause Blvd., Slidell, LA
985-643-8215

Must fill out form to determine eligibility, must bring photo id. Open 10am-2pm, Tues-Sat.

St. John the Baptist Community Center- Second Harvest Food Bank

1920 Clio St., New Orleans, LA

<http://www.archdiocese/no.com>

504-581-4987

Hours are 8am-4pm; food bank is open from 9am-1pm

Watson Center Food Bank-Metairie

1300 Myrtle St., Metairie, LA

504-736-6480

Food Bank open from 12:30pm-3:00pm M-F, must bring ID and proof of residency.

Money / Check Cashing

Money Mart

3400 S. Claiborne Avenue, New Orleans, LA

504- 899-6238

www.moneymart.com

8 am - 7 pm M-F; 8 am - 5 pm Sat; closed Sunday

Real Unique

109 Royal St. New Orleans, LA

504-586-1025

9am - 7pm; 7 days a week

Western Union

www.westernunion.com

1-800-325-6000

Automated info line

Domestic Violence (see also, Shelters, Women)

Catholic Charities Crescent House Healing Center

(504) 866-7481 Crisis Line (504) 866-9554

Crescent House Healing Center protects battered women and their children and empowers them to regain control of their lives. We are now providing non-residential services. Crescent House offers empowerment counseling, a 24-hour crisis line, comprehensive case management services, and intervention services for children including music, art, and play therapy to break the cycle of abuse. All services at Crescent House are free of charge.

Catholic Charities Project SAVE (Stop Abuse through Victim Empowerment)

1000 Howard Ave. #200, New Orleans, LA.

(504) 310-6872

www.ccano.org

Project SAVE provides free, emergency legal representation to survivors of domestic violence in Orleans Parish. Staff attorneys help with legal orders to keep survivors safe and to protect their legal rights. Our legal services may include temporary restraining and protection orders, temporary child support, custody, and use of property.

Crescent House

(504) 866-7481; Crisis Line (504) 866-9554

2814 S. Carrollton

Protects and empowers battered women and their children, currently providing non-residential services. Crescent House offers empowerment counseling, a 24-hour crisis line, comprehensive case management services, and intervention services for children including music, art, and play therapy to break the cycle of abuse. Provides a sexual assault crisis counseling program that serves, women, men, children, and caregivers. Our available services include individual and group counseling, medical advocacy, referrals, outreach, and education. All

services at Crescent House are free of charge. Also Spanish language services available. Project of Catholic Charities. Offers domestic violence training for volunteers.

Family Justice Center

(504) 592-4005

830 Julia St., New Orleans LA 70113

The Family Justice Center, a partnership led by Catholic Charities Crescent House and the U.S. Attorney's Office, is a one-step refuge for survivors of domestic violence to find counseling, legal support, advocacy, case management, law enforcement, job training, and therapy for children. Domestic violence legal advice offered through Project S.A.V.E.

First Baptist Church

www.fbno.org

5290 Canal Blvd, New Orleans, LA 70124

504-884-8488

Free crisis counseling for those affected by Katrina. Focused on outreach, manage safe houses, provide crisis intervention, case mgmt. support, support for kids, sexual assault victims, immigration services

Louisiana Domestic Violence Hotline

888-411-1333

See Metropolitan Center

Metropolitan Center for Women and Children

www.metrobatteredwomen.com

504-837-5400 (24 hour hotline)

Advocacy, free counseling and 30 bed transitional shelter 15 emergency 15 transitional; 24 hour crisis line; 8:30 - 4:30 M-F; counseling (group and individual) for survivors of domestic violence and sexual assault; shelters for survivors of assault; legal advocacy through appointment - court representation for restraining orders against their batterers

Orleans Parish Police Dept.

<http://www.opcso.org>

2800 Gravier St. New Orleans, LA 70119

504-822-8000

Special unit on domestic violence and sexual assault – contact Quinn Smith

Project S.A.V.E.

(504) 310-6872

Provides free, emergency legal representation to survivors of domestic violence in Orleans Parish. Staff attorneys help with legal orders to keep survivors safe and to protect their legal rights. Legal services may include temporary restraining and protection orders, temporary child support, custody, and use of property. Project of Catholic Charities.

St. Bernard Battered Women's Program, Inc.

(504) 277-3177

Residential & non residential services for women & children. Provides shelter, counseling, legal information, advocacy, and referrals to victims of domestic abuse (not open yet.)

Tulane University Campus Police

Contact Sgt. Clinton Rollin, 504-865-5381, crollin@tulane.edu

Self-Defense Classes/Workshops,

Shelters

Shelter Referrals

Unity Welcome Home

504-899-4589 or 888-899-4589

2407 Baronne St., New Orleans, LA 70113

Unity is open M-F 8a-4p for street outreach and housing placement for people living on the streets or in abandoned housing. After hours call VIALink COPELine at 211 or 800-749-2673.

St. Bernard Battered Women's Program, Inc

(504) 277-3177 (24 hour crisis line)

Makes referrals to appropriate agencies for rental and utility assistance, schools, counselors for evaluations, and any other organizations for help needed by clients (not open yet.)

Supportive Housing Program

(504)486-0713.

621 S. Pierce St.

Services include housing placement and rental subsidy assistance, case management, linkage to entitlement programs, job training

Shelters- Single Women

Crescent House

(504) 866-9554

S. Carrollton Ave.

Crisis referral for battered women. Emergency shelter provided as well. Access to safe-houses.

Lindy's Place

269-0184

2407 Baronne st.

Females only

St. Jude

400 N. Rampart

504-522-8290 or 504-525-1551

Ask for Sister Beth, Mr. John (Social Worker), Ms. Mary (Apartment List, Intake Reception). Women only. 30 Day Shelter for women, food bank, job listing, pre-employment services

Voyage House

(504) 269-3969

Voyage House is a residential facility for women 40 plus years of age that experience substance abuse and/ or mental health issues. We provide housing, clinical services, and a full array of case management and ADL (Activities of Daily Living) skills development services to women who qualify

Shelters- Women and Children

Baptist Friendship House

813 Elysian Fields Ave.

504-949-4469

Transitional Housing for Women with Children, Open at 9AM, Application Process-. Provide GED classes, Sewing Classes, Job Training, <---On an Individual Basis Teen Girls Program on Fridays after School (12-18yrs.)

Baronne Street Housing

2407 Baronne St.

504-269-9311

Family transitional housing; call to make appt., Provide Shelter for Women with Families

Crescent House

504-866-9554

S. Carrollton Ave.

Crisis referral for battered women. Emergency shelter provided as well. Access to safe-houses.

Liberty House

504-412-3914

2020 Liberty St.

Transitional housing for women and children. Referrals through Unity

Metropolitan Center for Women and Children

504-837-5400 (24 hr. Crisis Line)

Advocacy, free counseling (individual and group), and 15 emergency beds, 15 beds for transitional shelter, services for survivors of domestic violence and sexual assault, Shelter is 24 hrs, Business Hours from 8:30 to 4:30PM

New Orleans Women's Shelter

504-442-1683

P.O. Box 3520, New Orleans, LA 70177

Transitional Housing for women and children (boys under 12). No cost. Call for intake. Women must be 21 or older or accompanied by a guardian.

RHD Family House

504-367-7600

1125-B Inca Court Harvey LA 70058

Women with substance abuse w/children under 12

Salvation Army Shelter for Women and Children

(504) 895-6727

4526 South Claiborne Ave

Women and children.

St. Bernard Battered Women's Program, Inc.

(504) 277-3177 (24 hour crisis line)

Facility offers 45+ days residential program for women and their children who are leaving an abusive home. Can provide shelter, food, clothing, personal care items, etc. (not open yet.)

Waymakers

504-328-8794

30-day temporary shelter for women and children. 9a-4p. Need driver's license.

Shelters- Men and Women

Alternative Living

(504)404-3579

201 St. Charles Ave., New Orleans

Transitional group home for men and women

CCANO Ciara House

524-8394

1131 St. Andrew St.

Males or Females w/ mental illness

Jefferson Parish CARE Center

504-347-0772

1108 Baratavia Blvd Marrero

Families and some unaccompanied adults. Homeless Shelter for everybody.

New Orleans Mission

**1130 Oretha C. Haley Blvd., New Orleans, LA
504-523-2116 (9AM-6PM, M-F)**

Temporary housing for men or women w/ jobs. No cost. Must call and make appointment for intake. (Tuesday & Thursday for Women; For men, between (9AM-11:30AM, M-F) No weekend intakes. Serve ages 20-65.

Odyssey House

(504) 821-9211

1125 North Tonti

Six- month residential substance abuse treatment program for male and females. Very structured program; must be medically cleared, stable on medication for at least 30 days, and clean for 72 hours prior to admission. Also has program for women with children, and pregnant women, providing day care or school leave

Options Foundation

(985) 789-8215 New Orleans; (225) 383-4480 Baton Rouge.

Provides housing for homeless, mentally ill adults. Referrals for group housing and independent living. Call Angie

Project Lazarus

949-3609

Housing for AIDS patients

Resources for Human Development/Pathways

227-8700

1013 Manhattan Blvd

Males and Females with Mental Illness or Substance Abuse

Responsibility House

(504) 366-6217 or (504) 261- 5226

401 Whitney Ave Suite 205

A supportive housing program for people with addictions or mental illness. Addicts must have completed a treatment program and be clean and sober. They take a proportion of your income and pay all of your rent. They will provide case management and check in on residents periodically to ensure their “responsibility”; help with finding necessary resources and transportation. Contact Shirley Gray, Case Manager Supervisor

Shelters- Youth

Covenant House

611 N. Rampart

504-584-1186, 504-584-1111

Temporary Shelter; men and women 16-21 yrs. old and those with children; Permanent Supportive Housing

Shelters- Men

Abstract Cafe

504-522-2665

1302 Magazine St. New Orleans, LA

Apartments for Homeless Men who are chemically dependent and/or mentally ill, 18+

Bridge House

www.bridgehouse.org

1160 Camp St.

522-4475 or 522-2124

Serves males with substance abuse issues

Bunkhouse Temporary Housing for Workers

504-915-1604

333 Burgundy, or Metairie contact Luanne or Rev. Tony
Call for vacancies - \$110 per week/\$25 deposit

Bunkhouse Temporary Housing for Workers
504-606-4044
N. Arnoult Rd. Metairie
Near Lakeside Mall, \$60/week, \$60 deposit

Living Witness
504-524-2959
1528 Oretha Castle Haley Blvd.
Apartments for Men who are medically chemically dependent. Must be over 18

Ozanam Inn
843 Camp St.
504-523-1184 (8-4PM)
Meal at 6am, 2pm, 6pm. Showers at 6AM and line up after; Men only; overnight shelter only, Hand out Women's clothing M-F, 10:30AM-12:30PM, Men's Clothing, T, W, TH @ 10AM

Government Housing

FEMA Trailer Hotline
888-294-2822
To check trailer status

HUD Housing (Governmental)
866-373-9509
For residents who were receiving HUD assistance prior to Hurricane Katrina/Rita, Voucher program -will set them up to get into contact with another housing authority.
M-F 8am-6pm

Pets

LA SPCA
www.petfinder.com
1700 Mardis Gras, New Orleans
504-368-5191
Lost and Found for Pets, and Pet Adoption
M-F 10-5

Visiting Pet Program & Reading to Rover Program
5831 S. Johnson St., New Orleans, A
504-866-2532
Provides pet therapy. To Nursing Home. Jefferson, E. Bank regional library Wednesdays

Racism

Common Ground Anti-Racism Working Group
www.commongroundrelief.org
Nicole - 774-277-0431
ngillies@wesleyan.edu

Eracism

www.eracsimneworleans.org

504-866-1163

Peoples Institute for Survival and Beyond

www.pisab.org

601 N. Carrollton New Orleans, LA 70119

email: tiphonie@pisab.org

Tel: (504) 301-9292

Fax: (504) 301-9291

Undoing Racism workshops offered every three months; July, Oct. \$250 for 2 1/2 days. Also private workshops offered for a fee. Payment plan available.

Transportation

Greyhound

1001 Loyola Ave

800-231-2222 or 504-525-6075

www.greyhound.com

Bus tickets. TA provides 25% of the cost/price of a bus ticket, the client has to come up with the other 75%. If client has medical emergency, Father Tony at St. Jude's may cover the other 75% (go to TA first). will write check for money needed to obtain state-issued ID

Medicaid Transportation

800-836-9587

Provides medical related transportation to people on Medicaid

Metropolitan Human Services District

400 Poydras St. Suite 1800

NOLA 70130

(504) 568-3130 or 24 hr cope line 1-800-7492673

<http://www.mhsdla.org>

MHSD offers free mental health and addiction treatment at the following locations: Central City Behavior Health Center (504) 568-6650, Chartres Pontchartrain Behavioral Health Center (504) 942-8101, Algiers-Fisher Behavior Health Center(504)-942-8101, New Orleans East Behavior Health Center(504) 243-7600, Plaquemines Behavior Health Center(504) 393-5624, & St. Bernard Behavior Health Center(504) 278-7401. Provides crisis transportation program- The NOPD provides crisis response to those with mental illness needing safe transportation to MCLNO and NOAH

Registry of Motor Vehicles

2001 Behrman Ave., Algiers.

1-877-368-5463

www.dmv.org

M-F, 7:30a-4p

RTA/Rideline

504-248-3900

Bus tokens/individual passes: Glinda, 225-929-8374/direct line. Individual: \$1.25, pack of 10: \$12.50, box of 500: \$625, 1-day pass: \$5, 3-day passes: \$12. 25 or more: 10% discount. To place order, call Glinda. She'll deliver the tokens.

St. Tammany Rural Transportation Program

985-327-0185

http://www.stpgov.org/departments_social.php

Sunrise Transportation Services
985-898-6362
http://www.stpgov.org/departments_social.php

Traveler's Aid
(504) 210-5586
New Orleans Mission, 1130 Oretha Castle Haley Blvd.

Traveler's Aid writes checks to pay for vital records such as birth certificates and state identification. They also pay 25% of bus fare out of the city for people trying to get home. (Write check to Greyhound, must have a contact at other end of trip to vouch that individual will have a place to stay.)

Travelers AID Society
611 N. Rampart St.
(504) 584-1151

Helps pay bus fare and other travel expenses for people who need to relocate.

Utilities

Utilities Assistance

Salvation Army- St. Bernard, Plaquemines Parish, Taminy

Catholic Charities: Archdiocese of New Orleans
(504) 522 8290

Via St. Jude
Call on March 3, 8:30am

LIHEAP - The Low Income Home Energy Assistance Program

Assists low-income households to meet their home energy costs by making payments directly to energy suppliers.
Contact: TCA 309 6707

Homelessness Prevention Program

Darlene at TCA

Total Community Action

504-309- 6708 (energy)

Utility Assistance with Entergy bills (call for appt.)
** Expecting more money the second week of March

Hazel Hurst & Dorothy Watson Community Center

1121 south causeway 70121.
504-838-4277 or 504-736-6480

Utility assistance, food bank, first-time homebuyer classes, has to live in zip code to be eligible.

St. Luke's Community Center- Good Samaritans

910 Cross Gate Blvd. Slidell
(985) 641-6429, 641-6421

Utilities and prescription, crisis counseling- emergency assistance once a year, only Slidell residents. Call for appt.

Utility Providers

Atmos Energy

800-621-1867

**AT&T Residential Repair Line
877-737-2478**

**Cleco Electricity
800-622-6537**

**Cox Communications
504-304-8444**

**Orleans Residents/Entergy
800-368-3749**

**N.O. Sewerage & Water
504-529-2837**

Identification and Vital Records

**Birth Certificates – Marrero
1855 Ames Blvd., Algiers, LA
Tel. 504-349-8855**

Request marriage (\$5.50); Death (\$7.50) certificates
M-F 8:15am-2:30pm;

Send check and info to P.O. Box 60630, New Orleans, LA 70160. CALL TO VERIFY COSTS.

**Office of Vital Records. Birth Certificates – Metairie
Jefferson Parish Health Unit:
111 North Causeway Blvd; Metairie, LA 70001
Phone: (504) 219-4500/504-838-5100
M-F 8:00am-3:00pm**

**Registry of Motor Vehicles
2001 Behrman Ave., Algiers.
1-877-368-5463
www.dmv.org
M-F, 7:30a-4p**

**Social Security Office
1-800-772-1213
Suite 1510, 150 Poydras
www.ssa.gov**

Apply for new social security card online or over the phone

**Traveler's Aid
(504) 210-5586
New Orleans Mission, 1130 Oretha Castle Haley Blvd.**

Traveler's Aid writes checks to pay for vital records such as birth certificates and state identification. They also pay 25% of bus fare out of the city for people trying to get home. (Write check to Greyhound, must have a contact at other end of trip to vouch that individual will have a place to stay.)

Legal Aid

Bluma Wolfson, Attorney at Law
(504) 838-9108; N.O.W.S.
Volunteer lawyer and Notary Public

Common Ground Legal Clinic
Contact Evan at (504) 717-7324
1800 Deslonde St. New Orleans

Free legal clinic offered every Saturday from 12-3pm. Lawyer's legal students are willing to help with a variety of needs

Family Justice Center
(504) 592-4005
830 Julia St., New Orleans LA 70113

The Family Justice Center, a partnership led by Catholic Charities Crescent House and the U.S. Attorney's Office, is a one-step refuge for survivors of domestic violence to find counseling, legal support, advocacy, case management, law enforcement, job training, and therapy for children. Domestic violence legal advice offered through Project S.A.V.E

New Orleans Legal Assistance
(504) 529-1000

New Orleans Legal Assistance (NOLAC) provides free legal aid to low-income people. Areas of assistance include housing issues, food stamps, SSI, and other benefits problems, and more. Contact Jesse ext. 244 for Homeless Department

Project S.A.V.E.
(504) 310-6872

Provides free, emergency legal representation to survivors of domestic violence in Orleans Parish. Staff attorneys help with legal orders to keep survivors safe and to protect their legal rights. Legal services may include temporary restraining and protection orders, temporary child support, custody, and use of property. Project of Catholic Charities

St. Bernard Battered Women's Program, Inc.
(504) 277-3177

Offers information on temporary restraining orders and assist in their filing for qualified individuals. Individuals have to be victims of domestic violence to qualify (not open yet.)